

FixerRent Privacy Policy

1. Introduction

FixerRent (“we,” “us,” or “our”) is committed to protecting the privacy and security of its users’ personal information. This Privacy Policy explains how we collect, use, store, and disclose data when you use our platform.

2. Information We Collect

We may collect the following information:

- **Personal Information:** Names, contact details (phone numbers, email addresses), and property details provided by landlords and tenants.
- **Payment Information:** Transaction details, payment amounts, and integration data from digital wallets and Mobile Money services.
- **Usage Data:** Log data, IP addresses, device information, and usage patterns to help improve the platform’s performance and security.

3. How We Use Your Information

Your data is used solely to:

- Provide and maintain FixerRent services.
- Facilitate rent collection, payment reminders, and issuance of receipts.
- Communicate with users about their accounts and transactions.
- Improve and personalize the platform.
- Ensure security and prevent unauthorized access or fraudulent activities.

4. Data Sharing and Disclosure

- We do **not** sell or rent your personal data to third parties.
- Data may be shared with trusted service providers (such as payment processors) only as necessary to deliver our services, under strict confidentiality agreements.
- We may disclose information when required by law or to protect our rights, users, or others.

5. Data Security

- We implement reasonable technical and organizational measures to safeguard personal data against unauthorized access, alteration, disclosure, or destruction.

- Users are responsible for maintaining the confidentiality of their account credentials.

6. Data Retention

- Personal information is retained only as long as necessary to provide services and comply with legal obligations.
- When data is no longer required, it will be securely deleted or anonymized.

7. Your Rights

Depending on applicable laws, users may have rights regarding their data, including access, correction, deletion, or objection to processing. Users can contact us to exercise these rights.

8. Changes to This Policy

We may update this Privacy Policy occasionally to reflect changes in our practices or legal requirements. We encourage users to review this policy periodically.

9. Contact Us

For any questions or requests regarding privacy, please contact:

Email: support@fixerrent.com (replace with your official contact)

Phone: 0546761821