

FixerRent Terms of Service

1. Services Provided

FixerRent is an online digital platform designed to assist landlords in managing rental properties, tenants, and the collection of rent payments. The platform includes the following services:

- Automated tenant reminders via SMS and email.
- Issuance of digital rent receipts.
- Integration with digital wallets and Mobile Money (MoMo) for rent payments.

2. Landlord Responsibilities

By using FixerRent, landlords agree to:

- Provide accurate, complete, and up-to-date information regarding properties, tenants, and payment details.
- Understand that rent collection depends on tenants' payments and that FixerRent cannot guarantee payment from tenants.
- Keep their account credentials (username and password) confidential and secure, and notify FixerRent immediately if they suspect unauthorized access.

3. Fees and Transactions

- FixerRent charges a transaction fee consisting of a flat rate of GHS 1 plus 1.8% of each rent payment processed through the platform.
- Fees are automatically deducted from transactions at the time of payment and reflected in the payment summary.

4. Limitations of Liability

- FixerRent does not accept liability for any tenant non-payment, late payment, or disputes arising between landlords and tenants.
- The platform serves as a tool to facilitate rent management but does not act as a guarantor or intermediary in payment enforcement.
- FixerRent's services are provided "as is" without warranties of any kind, express or implied, regarding availability, accuracy, or results.

5. Privacy and Data Protection

- FixerRent collects and processes data necessary to provide its services, including landlord and tenant information.
- All personal and payment data will be kept confidential and used solely for the purpose of operating FixerRent's platform.
- FixerRent will not share or disclose user data to third parties without explicit consent, except where required by law or to provide the services requested.
- For detailed information, users should refer to our Privacy Policy.

6. Account Suspension and Termination

- FixerRent reserves the right to suspend or terminate any account that violates these Terms of Service, engages in fraudulent activity, or causes harm to the platform or other users.
- Upon termination, access to the platform and stored data may be revoked.

7. Governing Law and Dispute Resolution

- These Terms of Service shall be governed by and construed in accordance with the laws of Ghana.
- Any disputes arising under or in connection with these terms shall be subject to the exclusive jurisdiction of the courts of Ghana.

8. Agreement

By using FixerRent, you acknowledge that you have read, understood, and agreed to these Terms of Service, and confirm that you are the rightful landlord or authorized property manager of the properties you manage on the platform.